

**BURKE HOSPICE & PALLIATIVE CARE  
NONDISCRIMINATION INFORMATION**

Burke Hospice & Palliative Care, (BHPC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BHPC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Burke Hospice & Palliative Care provides free aids and services to people with disabilities to communicate effectively with us, such as:

- **Qualified sign language interpreters**
- **Written information in other formats (large print, audio, accessible electronic formats, other formats)**

Burke Hospice & Palliative Care provides free language services to people whose primary language is not English, such as:

- **Qualified interpreters**
- **Information written in other languages**

If you need these services, contact the Compliance Officer. If you believe that BHPC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, or by mail, fax or phone as listed: *Compliance Officer, Burke Hospice & Palliative Care, 1721 Enon Rd, Valdese, NC 28690, Phone: 828-879-1601 Fax 828-879-3500.*

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: *U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD).*

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you do not speak English, Language Assistance Services, free of charge, are available to you. Call 1-828-879-1601.

**Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-828-879-1601

**Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-828-879-1601

**繁體中文 (Chinese)**

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-828-879-1601

**한국어 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-828-879-1601

**Français (French):**

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez 1-828-879-1601

**العربية (Arabic)**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 828-879-1601-1

**ગુજરાતી (Gujarati)**

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-828-879-1601

**Hmoob (Hmong)**

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-828-879-1601

**Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-828-879-1601

**Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-828-879-1601

**Tagalog (Tagalog – Filipino):**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-828-879-1601

**𑜋𑜏𑜂𑜫 (Cambodian)**

𑜋𑜏𑜂𑜫 1-828-879-1601

**ລາວ (Laotian)**

ຄວນລະວ ງ: ຖ້າ ທ່ານ ກ່າວ ' ທ່ານ ຈຶ່ງ ຈາວາສາ ແອສປາ ໂຍນ, ທ່ານ ມີ ການ ບໍ່ ວິ ການ ການ ຈຸ ວຍ ຫຼື ສາ ສາ ພຣ ັ. ໂທ ຫາ 1-828-879-1601

**日本語 (Japanese)**

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-828-879-1601 まで、お電話にてご連絡ください。

**हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-828-879-1601- पर कॉल करें।